

Common Registration Holds and How to Clear

- You have an **Academic Standards Agreement** hold preventing you from registering. This is a hold you can take care of yourself on PioneerWeb. You need to log into your MyDU > Click the MyWeb (Banner Self-Service) > click Student > click Student Records > click GSSW Academic Professional Standards Agreement. From there, read the agreement, enter the passcode, and submit. Once you sign, the hold is immediately removed.
- You have a **Missing Billing Agreement** Hold preventing you from registering. You need to log into your MyDU > click Student Resources> click Financial Account Management> click Billing Agreement, read and sign. Once you sign, the hold is immediately removed.
- You have a **Financial hold** preventing you from registering. Please call 303.871.4944 to clear this hold.
- You have an **Immunization hold** preventing you from registering. Please reach out to HCC, 303.871.2205 or email them at info@hcc.du.edu. You will need to work with them directly to clear your hold before you can register.
- You have a **missing transcripts hold from the DU Office of the Register**. If you have not already done so, please submit these transcripts to registrar@du.edu to clear this hold. You can call 303.871.3992 if you have questions.
- You have an **Office of Outreach and Support hold**. Please call them at 303.871.2400 to clear this hold.
- You have a **Parking Fines hold**. Please reach out to 303.871.3210 to clear this hold and register.