

Undergrad; 11 Students; 3 international, non-native English speakers

**What about this course is helpful to your learning?**

We like the book. It is easy to read and more entertaining than a traditional textbook. It is very applicable to what we learn in class. Cheri does a good job of connecting the book to the topics. We also like the reading guides that accompany the book.

Heads in Beds, because it is engaging and very informative.

Really like the book Heads in Beds honest and not a text book

Reading Guide

Summarize what we read/learn

We like the utilization of industry professionals. Juan was really great! Montage was also interesting.

people working in the industry talking to the class

The Skype call with the head housekeeper and the visitors from Montage - it's good to have a change of perspective/info from someone in the industry

we learn about what is happening in the industry right now

Discussion-based class; we spend little time being lectured on powerpoint slides, more time talking about the concepts.

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**What feedback can you offer your professor which might help improve the course?**

For a class not based on good writing, the rubric/writing guide is too strict and nit-picky

expectations of written work is too high

Give a little slack on writing. She focuses a lot on grammar on writing skills compared to content

Expectation of written work with informal assignments (i.e., the group contract was about getting to know each other in an informal manner, but the writing had to be extremely formal... Does that make sense?) is a little too much.

having a graded assignment that doesn't have to do with the material that does not really have anything to do with hotel and resort management

It strange to have such a strict, formal method to getting to know people and trust them. It felt very forced, and nothing forced is genuine.

Sometimes we need a final, definite answer in order to fully understand a topic.