

January 30, 2014

Cheri Young, PhD Associate Professor Fritz Knoebel School of Hospitality Management University of Denver Joy Burns Center 2044 E. Evans Ave. Denver, Colorado 80208

Dear Dr. Young,

Thank you for initiating and participating in a mid-course student feedback session this winter quarter. This process, which includes a classroom observation, student feedback session, and follow-up consultation, is a productive way to obtain feedback and reflect on your teaching practice.

I encourage you to continue gathering periodic, constructive feedback about your teaching in order to further the Fritz Knoebel School of Hospitality Management's, Daniels College of Business' and the University of Denver's common goal of continually improving student learning. I hope you found the experience to be worthwhile and the process as a whole provided some valuable reflection and fresh insight into your teaching.

Sincerely,

Gunnifer Bight

Jennifer Light Instructional Designer/Educational Technologist